



Building resilience in general practice

SUPPORT FOR LONG-TERM SOLUTIONS

Primary care leaders seeking to strengthen practices at risk from workforce, demand and other pressures can access funding from NHS England's resilience programme, part of the **General Practice Forward View** with the support of their CCG or NHS England local office.

The **resilience programme** recognises that many practices are already struggling to cope with existing workload for a variety of reasons, and that others are looking for long-term solutions in the face of uncertainties about the supply of GPs, funding, running costs, premises and related issues.

PCC is working with practices at all points on the spectrum from the most vulnerable to those interested in building resilience through collaboration, to provide the necessary infrastructure and scale to support effective sharing of resources, workforce development and expansion of services both to serve the care needs of local populations and to secure the future income practices need for long-term sustainability and growth.

Practices which are already benefiting from working with PCC have said:

- "It was a really useful and productive day, and I must say PCC were excellent. Not just their knowledge and experience, which helped immensely, but their manner and whole approach to the day"
- "The result was excellent, and exactly on point. The speakers were fantastic, full of energy and charisma, and really inspired the room"

Our range of support from **stabilising a vulnerable practice as a first step** to resilience includes a diagnostic review and baseline assessment, feedback and development of an improvement plan, support to implement the improvement plan and a review of progress.

For practices **wishing to become more resilient** we offer diagnostic review and baseline assessment, deep dive facilitated session with individual practices and monthly facilitated sessions with groups of practices over a five month period.

Wider support to help **build resilience, leadership and collaboration** is also available including specialist advice and guidance on mergers, collaborative working, hubs of care and forming networks with other local providers. We also offer coaching and mentoring, learning sets to develop confident leaders, personal and team development and provision of project/change management and leadership expertise.

Contact PCC at **enquiries@pcc-cic.org.uk** with "resilience" in the subject line.